**PSC Business Plan 2024-25**

**Introduction**

This sets out the proposed strategic priorities and activities of the Patient Safety Commissioner and her office in line with her statutory responsibility under the Commissioner for Patient Safety (Appointment and Operation) (England) Regulations 2022.

**Strategic Priorities**

The Patient Safety Commissioner published an updated strategy in January 2024. The strategy is based on three overarching ambitions, under which sit three operational priorities. These form the basis of the Commissioner’s work and that of her office until the end of her term in office. In autumn 2023, the Commissioner assessed the refreshed strategy with key stakeholders using an online survey and it received positive responses.

**Strategic projects**

The strategic priorities will be supported by four strategic projects:

* Consultation on the Principles of Better Patient Safety
* The Patient Safety Atlas of Powers
* A collaborative project with groups of patients with additional needs on medicine and medical device patient safety
* A report on closed loop medicines administration and the barriers to implementation.

**Milestones**

The primary activity for 2024-25 will be delivery of the public consultation on the Principles of Better Patient Safety as previously referenced in the Business Plan for FY23/24 but delayed due to resourcing constraints. This work is a statutory requirement of the Commissioner.

The PSC will develop an Atlas of Powers for Patient Safety which will set out the powers and remits of key patient safety organisations working in England. She will also conduct research into closed loop medicines administration, setting out its benefit to patient safety. She will also conduct a collaborative project with groups of patients with additional needs on their medicines and medical devices patient safety.

Over the coming year, the Commissioner will continue to receive correspondence from patients and patient safety experts and engage with the healthcare system about the benefits of listening to patients and the need to develop a just and learning culture in the health system.

The PSC will continue to provide responses to inquiries and ministerial requests. And to make recommendations to healthcare organisations to improve patient safety.